

SPg7 WIFI / TriComms start up instructions after extended period of under-use

- Before switching the terminal on, ensure the battery is sufficiently charged (place the terminal on a charging dock or connect a power supply directly to the device). A red LED light should appear in the top right corner of the screen – ensure the battery is charged for at least 1 hour before switching the terminal on. If no red led is seen – disconnect and reconnect the power supply to the back of the charging dock and follow the power cable to the power source – ensure the cable is connected and the socket outlet power is switched on.
- Ensure that the Access Point (Netis box) is powered up (you should see a light next to 'PWR' LED) and that it is connected to the internet source (cable from blue WAN socket at the back of the Netis box connected to the internet source, i.e. router or internet socket), ensure the WAN light is solid on the Netis box.
- Ensure the internet is working (open a web page on any device connected to the internet. If you are unable to do so, restart the router. Contact your broadband provider if the issue persists)