



Castles Technology UK & Ireland Ltd  
Unit 6 Milford Trading Estate  
Blakey Road  
Salisbury  
Wiltshire  
SP1 2UD

## Product End of Service and End of Life Notice

30<sup>th</sup> September 2022

To our Valued Customers and Partners,

As part of our continued focus on providing our customers and partners with products of the highest quality, Castles Technology UK & Ireland Ltd, hereby inform you of their intention to bring the set of Spire products described below (and related peripherals) to an End of Service (EOS) and to an End of Life (EOL) according to the schedule described below. It is not possible to purchase any new products, spares parts or accessories for the products listed below.

### Please note the following Key Terms and Dates:

**End of Service (EOS) / End of Life (EOL) Date:** With respect to a particular set of products, customers and partners may request maintenance, repairs, developments and services (excluding firmware updates and certification renewals) until the EOS date set forth in the table below, provided, if it is for a repair, that the necessary components are available in inventory at the time a product is presented for repair. Beyond the EOS Date, Castles Technology UK & Ireland Ltd will no longer provide services of any nature for the affected product sets. Our EOS date is also the formal EOL Date, the date on which Castles Technology UK & Ireland Ltd will no longer provide services of any nature for the affected product sets.

### Affected Product Sets

Product	Description	EOS/ EOL Date	Castles replacement
SPu90	The SPu90 family (SPu90/SPu90P/SPu90C/SPu90R) of unattended products in all configurations including related spare parts, accessories and its SDK	1 <sup>st</sup> Jan 2023	<a href="#">UPT1000</a>
SPu95H	The SPu95 unattended hybrid card reader in all configurations including related spare parts, accessories and its SDK	1 <sup>st</sup> Jan 2023	<a href="#">UPT1000</a>

We are pleased to inform you that the Castles range of Unattended products (UPT1F) provides a three-in-one robust and effective replacement that meets today's most stringent security standards and we invite you to visit <https://www.castlestechemea.com> for more information. Please contact your Castles representative if we can assist with your migration efforts, or if you wish to discuss your ongoing projects in more detail.

Graham Lilleystone  
Managing Director  
Castles Technology UK & Ireland Ltd