



Transaction. Interaction. Convergence.

Spire Payments Ltd
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15 October 2019

Product Last Time Buy, End of Service and End of Life Notice

To our Valued Customers and Partners,

As part of our continued focus on providing our customers and partners with products of the highest quality, Spire Payments, hereby inform you of their intention to bring the set of products described below (and related peripherals) to an End of Service (EOS) and to an End of Life (EOL) according to the schedule described below.

In order to ensure a smooth transition, Spire Payments will enable their Customers and Partners to undertake a Last Time Buy Products (LTBP) of the affected products according to the schedule defined in the table below.

Please note the following Key Terms and Dates:

Last Time Buy Product (LTBP) Date: Customers and partners will have the opportunity to submit a final order or set of orders for the affected product sets up to the date set forth below (LTBP Date) for all remaining inventory. Please note that the orders will be filled on a first come / first served basis and the orders will only be accepted by Spire Payments up to the quantity of product sets then available in their inventory at the time the order is ready to be shipped. Beyond the LTBP Date, Spire Payments will no longer accept any orders for the affected product sets.

Last Time Buy Spare Parts / Accessories (LTBSA) Date: Customers and partners will have the opportunity to submit a final order or set of orders for spare parts and accessories related to the affected product sets up to the date set forth below (LTBSA Date) for all remaining inventory. Please note that the orders will be filled on a first come / first served basis and the orders will only be accepted by Spire up to the quantity of product sets then available in their inventory at the time the order is ready to be shipped. Beyond the LTBSA Date, Spire will no longer accept any orders for the affected product sets and any related peripherals.

End of Service (EOS) / End of Life (EOL) Date: With respect to a particular product set, customers and partners may request developments, services, maintenance, updates, repairs and the like up until the EOS date set forth in the table below, provided, if it is for a repair, that the necessary components are available in inventory at the time a product is presented for repair. Beyond the EOS Date, Spire Payments will no longer provide services of any nature for the affected product sets. Our EOS date is also the formal EOL Date, the date on which Spire

Payments will no longer accept any order for the affected product sets and any related peripherals and will no longer provide services of any nature for the affected product sets.

Affected Product Sets

	<u>Product Set</u>	<u>Description</u>	<u>LTBP Date</u>	<u>LTBSA Date</u>	<u>EOS/ EOL Date</u>
1.	SPu90H	Spire Hybrid Reader for unattended market	31 March 2020	01 January 2023	01 January 2023

We also inform you that as some of the SPu90H global LoAs will expire before the EOS/EOL date, it may not be possible to certify new applications on the SPu90P/C in which SPu90H is used as the associated contact reader.

We are pleased to inform you that the new Spire Payments Spu95H provides a robust and effective replacement equipment that meets today's most stringent security standards (PCI 5.0) and latest EMV certifications and we invite you to use ASAP this product instead of SPu90H.

Please contact your Spire representative if we can assist with your migration efforts from the SPu90H to the SPu95H or if you wish to discuss your ongoing projects in more detail.

Best regards,

A handwritten signature in black ink, appearing to read "Miguel", with a long horizontal flourish extending to the right.

Miguel Martín

Unattended Product Manager